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Introduction

This Handbook gives an overview of IELTS for teachers, administrators and other users, including staff in receiving organisations such as universities, professional registration boards and employers. It outlines the key features and administrative procedures for IELTS.

The Handbook does not include complete samples of the test components; these are given in the Official IELTS Practice Materials pack, which can be bought from IELTS test centres, or from Cambridge ESOL or IDP: IELTS Australia (see page 20).

Additional information is given on the IELTS website www.ielts.org

What is IELTS?

IELTS, the International English Language Testing System, is designed to assess the language ability of candidates who need to study or work where English is the language of communication.

IELTS is jointly managed by the University of Cambridge ESOL Examinations (Cambridge ESOL), British Council and IDP: IELTS Australia. IELTS conforms to the highest international standards of language assessment. It covers the four language skills – listening, reading, writing and speaking.

IELTS is recognised by universities and employers in many countries, including Australia, Canada, New Zealand, the UK and the USA. It is also recognised by professional bodies, immigration authorities and other government agencies.

IELTS is not recommended for candidates under the age of 16.

Test Administration

IELTS tests are administered at centres throughout the world – there are currently over 300 centres operating in more than 100 countries. Centres supervise the local administration of the test and ensure the provision of qualified and trained examiners.

A full list of centres is available on the IELTS website.

Test centres run regular test administrations, according to local need and results are available within two weeks. Candidates receive only one copy of their results but additional copies may be sent by the test centre directly to receiving organisations at the request of the candidate.

There are no restrictions on candidates re-taking the test.

Academic and General Training

IELTS is available in two formats – Academic and General Training.

The Academic Reading and Writing tests assess whether a candidate is ready to study or train in the medium of English at an undergraduate or postgraduate level. Admission to undergraduate and postgraduate courses is based on the results of these tests.

The General Training Reading and Writing tests are not designed to test the full range of formal language skills required for academic purposes, but emphasise basic survival skills in a broad social and educational context. General Training is suitable for candidates who are going to English-speaking countries to complete their secondary education, to undertake work experience or training programmes not at degree level, or for immigration purposes to Australia, Canada and New Zealand.

It is the responsibility of the candidate to inform the test centre whether they wish to take the Academic or General Training Modules. Centres are not responsible for providing this information. The General Training Module is not offered at all test administrations.
Test Format

Candidates are tested in listening, reading, writing and speaking. All candidates take the same Listening and Speaking tests. There is a choice between Academic and General Training in the Reading and Writing tests.

The tests are designed to cover the full range of ability from non-user to expert user.

The first three tests – Listening, Reading and Writing – must be completed in one day. There is no break between the tests. The Speaking test may be taken, at the discretion of the test centre, in the period seven days before or after the other tests.

A computerised version of IELTS Listening, Reading and Writing tests (CB IELTS) is available at selected centres, but all centres will continue to offer paper-based IELTS and candidates will be given the choice of the medium in which they wish to take the test.

Preparing for the Test

It is not necessary to attend an IELTS preparation course though it is, of course, a good idea to prepare thoroughly for the test.

An order form is given at the end of this Handbook for an Official IELTS Practice Materials pack. This includes a full practice test with an answer key and a CD of the Listening test and sample Speaking tests, so that candidates can get some idea of their level and familiarise themselves with the format of the test.

There is also a wide range of published preparation materials.

Listening

Time: approximately 30 minutes

Candidates listen to a number of recorded texts. These include a mixture of monologues and conversations and feature a variety of English accents.

The recording is heard only once, and candidates are given time to read the questions and write down their answers.

Academic Reading

Time: 60 minutes

There are three reading passages with tasks. Texts are taken from books, magazines, journals and newspapers, all written for a non-specialist audience. At least one of the texts contains a detailed argument.

General Training Reading

Time: 60 minutes

The texts are based on the type of material candidates would be expected to encounter on a daily basis in an English-speaking country. They are taken from sources such as newspapers, advertisements, instruction manuals and books, and test the candidate’s ability to understand and use information. The test includes one longer text, which is descriptive rather than argumentative.

Academic Writing

Time: 60 minutes

The first task requires candidates to write a description of at least 150 words. This is based on material found in a chart, table, graph or diagram and demonstrates their ability to present information and to summarise the main features of the input.

For the second task, candidates write a short essay of at least 250 words in response to a statement or question. They are expected to demonstrate an ability to present a position, construct an argument and discuss abstract issues.

General Training Writing

Time: 60 minutes

The first task requires candidates to write a letter of at least 150 words either asking for information, or explaining a situation.

For the second task, candidates write a short essay of at least 250 words in response to a statement or question. They are expected to demonstrate an ability to present a position, construct an argument and discuss issues.

Speaking

Time: 11-14 minutes

The test is a face-to-face interview. Candidates are assessed on their use of spoken English to answer short questions, to speak at length on a familiar topic, and also to interact with the examiner.
**IELTS Test Results**

Marking is carried out at the test centre by trained examiners whose work is closely monitored. This ensures that test results are available without any administrative delay.

Results are standardised and usually available within two weeks of the test, and Test Report Forms are sent to the candidates and to the sponsor(s)/receiving institution(s). Test centres are not permitted to give results over the phone, or by fax or email.

**Test Scores**

IELTS provides a profile of a candidate’s ability to use English. Candidates receive scores on a Band Scale from 1 to 9.

A score is reported for each test component. The individual test scores are then averaged and rounded to produce an Overall Band Score according to a confidential Band Score conversion table. Overall Band Scores and individual test scores are reported in whole and half bands.

**Test Report Form**

An example of the Test Report Form is shown on the right. Each test is reported separately as a Band Score, together with an Overall Band Score. A descriptive statement giving a summary of the English of a candidate classified at each band level is provided below and is included on the reverse of the Test Report Form.

The completed Test Report Form bears a centre stamp, a validation stamp, the candidate’s photograph and the authorised centre representative’s signature. The authenticity of any Test Report Form can be verified by means of the Test Report Form Verification Service located at https://ielts.uetsls.org/uk

British Council, IDP: IELTS Australia and Cambridge ESOL reserve the right to cancel any Test Report Form in the event of any attempt to tamper with or misuse the information contained in it.

### IELTS Band Scores

<table>
<thead>
<tr>
<th>Band</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>9</td>
<td>Expert user</td>
</tr>
<tr>
<td>8</td>
<td>Very good user</td>
</tr>
<tr>
<td>7</td>
<td>Good user</td>
</tr>
<tr>
<td>6</td>
<td>Competent user</td>
</tr>
<tr>
<td>5</td>
<td>Modest user</td>
</tr>
<tr>
<td>4</td>
<td>Limited user</td>
</tr>
<tr>
<td>3</td>
<td>Extremely limited user</td>
</tr>
<tr>
<td>2</td>
<td>Intermittent user</td>
</tr>
<tr>
<td>1</td>
<td>Non user</td>
</tr>
<tr>
<td>0</td>
<td>Did not attempt the test</td>
</tr>
</tbody>
</table>
Interpretation of Results

Assessment of performance in IELTS depends on how the candidate’s ability in English relates to the language demands of courses of study or training, not on reaching a fixed pass mark. The appropriate level required for a given course of study or training is ultimately something which institutions/departments/colleges must decide in the light of knowledge of their own courses and their experience of overseas students taking them.

The table below gives guidance on acceptable levels of performance for different courses. It should be noted, however, that many diverse variables can affect performance on courses, of which language ability is but one.

Receiving organisations are advised to consider both the Overall Band Score and the bands recorded for each individual test, which indicate the candidate’s particular strengths or weaknesses. Language skills can be matched to particular courses. For example, if a course has a lot of reading and writing, but no lectures, listening comprehension might not be quite as important and a score of, perhaps, 5.5-6 in Listening might be acceptable if the Overall Band Score was 7. However, for a course where there are lots of lectures and spoken instructions a score of 5.5-6 in Listening might be unacceptable even though the Overall Band Score was 7. Receiving organisations should also consider a candidate’s IELTS results in the context of a number of factors, including age and motivation, educational and cultural background, first language and language learning history.

For how long is a test score valid?

There are a number of variables affecting the length of time over which an IELTS score remains valid. As a general rule it is recommended that a Test Report Form that is more than two years old should only be accepted as evidence of present level of ability if accompanied by proof that a candidate has actively maintained or tried to improve their English language proficiency. The IELTS Test Partners cannot verify results older than two years.

What happens if a candidate loses their Test Report Form or requires further copies?

Candidates are given one copy of their Test Report Form and this cannot be replaced. Candidates may request for up to five additional copies to be sent to receiving organisations. Additional copies sent to receiving organisations may incur an administrative fee. Test Report Forms for tests taken more than two years ago cannot be re-issued.

What can a candidate do if they are unhappy with their results?

Candidates may apply for an enquiry on results procedure at the centre at which they took their test within four weeks of issue of results. The candidate’s test material is re-marked. There is a fee for this which is refunded should the Band Score be increased.

<table>
<thead>
<tr>
<th>Band</th>
<th>Linguistically demanding academic courses e.g. Medicine, Law, Linguistics, Journalism, Library Studies</th>
<th>Linguistically less demanding academic courses e.g. Agriculture, Pure Mathematics, Technology, Computer-based work, Telecommunications</th>
<th>Linguistically demanding training courses e.g. Air Traffic Control, Engineering, Pure Applied Sciences, Industrial Safety</th>
<th>Linguistically less demanding training courses e.g. Animal Husbandry, Catering, Fire Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>7.5 – 9.0</td>
<td>Acceptable</td>
<td>Acceptable</td>
<td>Acceptable</td>
<td>Acceptable</td>
</tr>
<tr>
<td>7.0</td>
<td>Probably acceptable</td>
<td>Acceptable</td>
<td>Acceptable</td>
<td>Acceptable</td>
</tr>
<tr>
<td>6.5</td>
<td>English study needed</td>
<td>Probably acceptable</td>
<td>Acceptable</td>
<td>Acceptable</td>
</tr>
<tr>
<td>6.0</td>
<td>English study needed</td>
<td>English study needed</td>
<td>Probably acceptable</td>
<td>Acceptable</td>
</tr>
<tr>
<td>5.5</td>
<td>English study needed</td>
<td>English study needed</td>
<td>English study needed</td>
<td>Probably acceptable</td>
</tr>
</tbody>
</table>
Tests

Each candidate takes four tests, one in each of the four skills – Listening, Reading, Writing and Speaking.

Listening

Duration and format
The Listening test takes around 30 minutes. There are 40 questions and four sections.
The Listening test is recorded on a CD and is played ONCE only.
During the test, time is given for candidates to read the questions and write down and then check their answers. Answers are written on the question paper as candidates listen. When the recording ends, ten minutes are allowed for candidates to transfer their answers to an answer sheet.

Task types
The first two sections are concerned with social needs. There is a conversation between two speakers and then a monologue. For example – a conversation about travel arrangements or decisions on a night out, and a speech about student services on a university campus or arrangements for meals during a conference.
The final two sections are concerned with situations related more closely to educational or training contexts. There is a conversation between up to four people and then a further monologue. For example – a conversation between a tutor and a student about an assignment or between three students planning a research project, and a lecture or talk of general academic interest.
A range of native-speaker English accents are used in the recordings which reflects the international usage of IELTS.
A variety of questions are used, chosen from the following types:
• multiple choice
• short-answer questions
• sentence completion
• note/summary/flow-chart/table completion
• labelling a diagram
• classification
• matching

Marking and assessment
One mark is awarded for each correct answer in the 40-item test. A confidential Band Score conversion table is produced for each version of the Listening test, which translates scores out of 40 into the IELTS 9-band scale. Scores are reported in whole and half bands. Care should be taken when writing answers on the answer sheet as poor spelling and grammar are penalised.

Questions 11–20

Choose the correct letter, A, B or C.

11 The most important reason for a settlement at the Rocks was
   A fresh water.
   B flat rock.
   C a sea wall.

12 The plague was brought to Sydney by
   A rat-catchers.
   B convicts.
   C sailors.

13 The Harbour Bridge was built
   A in 10 years with 7 deaths.
   B in 10 years with 17 deaths.
   C in 17 years with 10 deaths.

14 The Chinese community arrived in the Rocks in
   A 1825.
   B 1844.
   C 1870.

15 The Chinese shops were mainly
   A restaurants and laundries.
   B soap shops and general stores.
   C general stores and laundries.

Questions 16–20

Complete the notes below.
Write NO MORE THAN THREE WORDS for each answer.

Number of convicts brought to New South Wales

Date of last convict ship

Age of youngest convict

Crime of youngest convict

Age of oldest convict

Crime of oldest convict

Most serious crime

Reason for most crimes
Duration and format
The Reading test takes 60 minutes. There are 40 questions, based on three reading passages with a total of 2,000 to 2,750 words.
Texts and questions appear on a question paper which candidates can write on but not remove from the examination room.
All answers must be entered on an answer sheet during the 60-minute test. No extra time is allowed for transferring answers.

Task types
A variety of questions are used, chosen from the following types:
• multiple choice
• short-answer questions
• sentence completion
• note/summary/flow-chart/table completion
• labelling a diagram
• matching headings for identified paragraphs/sections of the text
• identification of writer’s views/claims – yes, no or not given
• identification of information in the text – true, false or not given
• classification
• matching lists/phrases

Academic Reading
Texts are taken from magazines, journals, books, and newspapers. Texts have been written for a non-specialist audience. All the topics are of general interest. They deal with issues which are interesting, recognisably appropriate and accessible to candidates entering undergraduate or postgraduate courses or seeking professional registration.
At least one text contains detailed logical argument. Texts may contain non-verbal materials such as diagrams, graphs or illustrations. If texts contain technical terms then a simple glossary is provided.

General Training Reading
Texts are taken from notices, advertisements, official documents, booklets, newspapers, instruction manuals, leaflets, timetables, books and magazines.
The first section, ‘social survival’, contains texts relevant to basic linguistic survival in English with tasks mainly about retrieving and providing general factual information.
‘Training survival’, the second section, focuses on the training context, for example on the training programme itself or on welfare needs. This section involves a text or texts of more complex language with some precise or elaborated expression.

The third section, ‘general reading’, involves reading more extended prose with a more complex structure but with the emphasis on descriptive and instructive rather than argumentative texts, in a general context relevant to the wide range of candidates involved.

Marking and assessment
One mark is awarded for each correct answer in the 40-item test.
A Band Score conversion table is produced for each version of the Reading test which translates scores out of 40 into the IELTS 9-band scale. Scores are reported in whole band and half bands. Care should be taken when writing answers on the answer sheet as poor spelling and grammar are penalised.

The failure during the late 1970s and early 1980s of an attempt to establish a widespread wind power industry in the United States resulted largely from the 1.... in oil prices during this period. The industry is now experiencing a steady 2.... due to improvements in technology and an increased awareness of the potential in the power of wind. The wind turbines that are now being made, based in part on the 3.... of wide-ranging research in Europe, are easier to manufacture and maintain than their predecessors. This has led wind-turbine makers to be able to standardise and thus minimise 4.... There has been growing 5.... of the importance of wind power as an energy source.

Questions 1–5
Complete the summary using the list of words, A–O, below.
Write the correct letter, A–O, in boxes 1–5 on your answer sheet.

Example
The failure during the late 1970s and early 1980s of an attempt to establish a widespread wind power industry in the United States resulted largely from the 1.... in oil prices during this period. The industry is now experiencing a steady 2.... due to improvements in technology and an increased awareness of the potential in the power of wind. The wind turbines that are now being made, based in part on the 3.... of wide-ranging research in Europe, are easier to manufacture and maintain than their predecessors. This has led wind-turbine makers to be able to standardise and thus minimise 4.... There has been growing 5.... of the importance of wind power as an energy source.

A criticism  H success
B design costs  I production costs
C failure  J stability
D operating costs  K fail
E growth  L recognition
F scepticism  M decisions
G effects  N decline
H results
Writing

Duration and format

The Writing test takes 60 minutes. There are two tasks to complete. It is suggested that about 20 minutes is spent on Task 1 which requires candidates to write at least 150 words. Task 2 requires at least 250 words and should take about 40 minutes.

Candidates may write on the question paper but this cannot be taken from the examination room and will not be seen by the examiner.

Answers must be given on the answer sheet and must be written in full. Notes or bullet points in whole or in part are not acceptable as answers.

Task types

Academic Writing

In Task 1 candidates are asked to describe some information (graph/table/chart/diagram), and to present the description in their own words. Depending on the type of input and the task suggested, candidates are assessed on their ability to:

• organise, present and possibly compare data
• describe the stages of a process or procedure
• describe an object or event or sequence of events
• explain how something works

In Task 2 candidates are presented with a point of view or argument or problem. Candidates are assessed on their ability to:

• present the solution to a problem
• present and justify an opinion
• compare and contrast evidence, opinions and implications
• evaluate and challenge ideas, evidence or an argument

The issues raised are of general interest to, suitable for and easily understood by candidates entering undergraduate or postgraduate studies or seeking professional registration.
**General Training Writing**

In Task 1 candidates are asked to respond to a given problem with a letter requesting information or explaining a situation. Depending on the task suggested, candidates are assessed on their ability to:

- engage in personal correspondence
- elicit and provide general factual information
- express needs, wants, likes and dislikes
- express opinions (views, complaints etc.)

In Task 2 candidates are presented with a point of view or argument or problem. Candidates are assessed on their ability to:

- provide general factual information
- outline a problem and present a solution
- present and possibly justify an opinion, assessment or hypothesis
- present and possibly evaluate and challenge ideas, evidence and argument

The topics are of general interest and it makes no difference what subjects candidates study.
Marking and assessment

Each task is assessed independently. The assessment of Task 2 carries more weight in marking than Task 1.

Writing responses are assessed by certificated IELTS examiners. All IELTS examiners hold relevant teaching qualifications and are recruited as examiners by the test centres and approved by British Council or IDP: IELTS Australia.

Detailed performance descriptors have been developed which describe written performance at the nine IELTS bands. Public versions of these descriptors are available on the IELTS website.

The descriptors apply to both the Academic and General Training Modules and are based on the following criteria.

Task 1 responses are assessed on:

- Task Achievement
- Coherence and Cohesion
- Lexical Resource
- Grammatical Range and Accuracy

Task 2 responses are assessed on:

- Task Response
- Coherence and Cohesion
- Lexical Resource
- Grammatical Range and Accuracy

Task 1

Task Achievement
This criterion assesses how appropriately, accurately and relevantly the response fulfils the requirements set out in the task, using the minimum of 150 words.

Academic Writing Task 1 is a writing task which has a defined input and a largely predictable output. It is basically an information-transfer task which relates narrowly to the factual content of an input diagram and not to speculated explanations that lie outside the given data.

General Training Writing Task 1 is also a writing task with a largely predictable output in that each task sets out the context and purpose of the letter and the functions the candidate should cover in order to achieve this purpose.

Coherence and Cohesion
This criterion is concerned with the overall clarity and fluency of the message: how the response organises and links information, ideas and language. Coherence refers to the linking of ideas through logical sequencing. Cohesion refers to the varied and appropriate use of cohesive devices (for example, logical connectors, pronouns and conjunctions) to assist in making the conceptual and referential relationships between and within sentences clear.

Lexical Resource
This criterion refers to the range of vocabulary the candidate has used and the accuracy and appropriacy of that use in terms of the specific task.

Grammatical Range and Accuracy
This criterion refers to the range and accurate use of the candidate’s grammatical resource as manifested in the candidate’s writing at the sentence level.

Task 2

Task Response
In both Academic and General Training Modules Task 2 requires the candidates to formulate and develop a position in relation to a given prompt in the form of a question or statement. Ideas should be supported by evidence, and examples may be drawn from the candidates’ own experience. Responses must be at least 250 words in length.

Scripts under the required minimum word limit will be penalised.

Scores are reported in whole and half bands.
Speaking

Duration and format

The Speaking test takes between 11 and 14 minutes and consists of an oral interview between the candidate and an examiner.

All Speaking tests are recorded.

The structure of the test is summarised below.

<table>
<thead>
<tr>
<th>Part</th>
<th>Nature of interaction</th>
<th>Timing</th>
</tr>
</thead>
<tbody>
<tr>
<td>Part 1 Introduction</td>
<td>Examiner introduces him/herself and confirms candidate’s identity</td>
<td>4–5 minutes</td>
</tr>
<tr>
<td>and interview</td>
<td>Examiner interviews candidate using verbal questions selected from familiar topic frames.</td>
<td></td>
</tr>
<tr>
<td>Part 2 Individual</td>
<td>Examiner asks candidate to speak for 1–2 minutes on a particular topic based on written input in the form of a candidate task card and content-focused prompts. Examiner asks one or two questions to round off the long turn.</td>
<td>3–4 minutes (including 1 minute preparation time)</td>
</tr>
<tr>
<td>long turn</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Part 3 Two-way</td>
<td>Examiner invites candidate to participate in discussion of a more abstract nature, based on verbal questions thematically linked to Part 2 topic.</td>
<td>4–5 minutes</td>
</tr>
<tr>
<td>discussion</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Task types

There are three parts to the test and each part fulfils a specific function in terms of interaction pattern, task input and candidate output.

In Part 1 candidates answer general questions about themselves, their homes/families, their jobs/studies, their interests, and a range of familiar topic areas. This part lasts between four and five minutes.

In Part 2 the candidate is given a verbal prompt on a card and is asked to talk on a particular topic. The candidate has one minute to prepare before speaking at length, for between one and two minutes. The examiner then asks one or two rounding-off questions.

In Part 3 the examiner and candidate engage in a discussion of more abstract issues and concepts which are thematically linked to the topic prompt in Part 2. The discussion lasts between four and five minutes.
Research has shown that the speech functions which occur regularly in a candidate’s output during the Speaking test are:

- Providing personal information
- Providing non-personal information
- Expressing opinions
- Explaining
- Suggesting
- Justifying opinions
- Speculating
- Narrating and paraphrasing
- Comparing
- Summarising
- Conversation repair
- Contrasting
- Expressing a preference
- Analysing

Other speech functions may emerge during the test, but they are not forced by the test structure.

**Marking and assessment**

Speaking performances are assessed by certificated IELTS examiners. All IELTS examiners hold relevant teaching qualifications and are recruited as examiners by the test centres and approved by British Council or IDP: IELTS Australia.

Detailed performance descriptors have been developed which describe spoken performance at the nine IELTS bands. Public versions of these descriptors are available on the IELTS website.

**Fluency and Coherence**

This criterion refers to the ability to talk with normal levels of continuity, rate and effort and to link ideas and language together to form coherent, connected speech.

The key indicators of fluency are speech rate and speech continuity.

The key indicators of coherence are logical sequencing of sentences, clear marking of stages in a discussion, narration or argument, and the use of cohesive devices (e.g. connectors, pronouns and conjunctions) within and between sentences.

**Lexical Resource**

This criterion refers to the range of vocabulary the candidate can use and the precision with which meanings and attitudes can be expressed.

The key indicators are the variety of words used, the adequacy and appropriacy of the words used and the ability to circumlocute (get round a vocabulary gap by using other words) with or without noticeable hesitation.

**Grammatical Range and Accuracy**

This criterion refers to the range and the accurate and appropriate use of the candidate’s grammatical resource.

The key indicators of grammatical range are the length and complexity of the spoken sentences, the appropriate use of subordinate clauses, and the range of sentence structures, especially to move elements around for information focus.

The key indicators of grammatical accuracy are the number of grammatical errors in a given amount of speech and the communicative effect of error.

**Pronunciation**

This criterion refers to the ability to produce comprehensible speech to fulfil the Speaking test requirements.

The key indicators will be the amount of strain caused to the listener; the amount of the speech which is unintelligible and the noticeability of L1 influence.

Scores are reported in whole and half bands.

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### Example Part 2

**Describe a teacher who has greatly influenced you in your education.**

You should say:

- where you met them
- what subject they taught
- what was special about them
- and explain why this person influenced you so much.

You will have to talk about the topic for 1 to 2 minutes. You have one minute to think about what you are going to say. You can make some notes to help you if you wish.

### Example Part 2

**Describe a letter you received which was very important to you.**

You should say:

- when you received it
- who sent it
- what it was about
- and explain why it was important to you.

You will have to talk about the topic for 1 to 2 minutes. You have one minute to think about what you are going to say. You can make some notes to help you if you wish.
IELTS management is centrally controlled but the administration of the test takes place in local test centres. This guarantees flexibility and adaptability, and ensures a very rapid turnaround from registration to results. Most centres conduct a testing session at least once a month and more often at peak times. Special test sessions can be arranged for particular sponsors or organisations according to the global IELTS test date schedule. Information on the availability of test sessions at centres can be found on the IELTS website www.ielts.org The chart below shows the test procedure for candidates.

**Test Registration and Administration**

IELTS management is centrally controlled but the administration of the test takes place in local test centres. This guarantees flexibility and adaptability, and ensures a very rapid turnaround from registration to results. Most centres conduct a testing session at least once a month and more often at peak times. Special test sessions can be arranged for particular sponsors or organisations according to the global IELTS test date schedule. Information on the availability of test sessions at centres can be found on the IELTS website www.ielts.org The chart below shows the test procedure for candidates.

**ENQUIRY**

Contact the nearest test centre to find out about available test dates and to obtain an application form. Contact details for all IELTS centres worldwide can be found at www.ielts.org. The test centre has Official IELTS Practice Materials for sale and these can also be bought directly from Cambridge ESOL or IDP: IELTS Australia using the order form in this Handbook.

**APPLICATION**

Fill in the application form and send it or take it to the test centre with the test fee and two recent identical passport-sized photographs (not more than six months old). You need some evidence of identity. This must be a passport or a National Identity Card with a number, photograph, date of birth and signature. The document must be valid, not expired at registration nor on the test day.

Candidates taking the test outside their own country must present a passport. Candidates must enter the number of their passport or identity card on the application form. A copy of the identity document is to be attached to the application form. Only when all registration procedures are fully completed will the application be processed.

You must bring the ID document indicated on the application form to the test. This is the only form of identity that will be accepted on the test day.

**CONFIRMATION**

Test centre informs candidate of date and time of test in writing. If the Speaking test is to be on a different day, candidate is informed about this now.

**DAY OF THE TEST**

The identity of all candidates will be checked on test day. Photographs of candidates may be taken on the test day. Each candidate must have the same evidence of identity as the number entered on the application form. No other forms of identification are acceptable. Candidates also need pencils and pens, a pencil sharpener, and an eraser. Candidates must not take into the test room any bags, books, papers, cameras, mobile phones, recording devices, pagers or any other devices, electronic or not.

Candidates are met by an IELTS Administrator who checks identification and makes sure candidates know where and when to go for the test. Candidates are assigned a place which they must keep for the Listening, Reading and Writing tests.

Candidates are not allowed to leave the test room during any test.

All answers are entered on the answer sheets provided. Candidates can write on the question papers but cannot take them out of the room.

The Speaking test is recorded.

Candidates found cheating, copying the work of another candidate, disrupting the test, or removing or attempting to remove or copy any test materials from the examination room will not receive a result and may be liable to prosecution.

**RESULTS**

Results will be produced 13 days after the test. At some centres candidates may collect their results on the 13th day; at others results are mailed to candidates on the 13th day. Test centres are not permitted to give results over the phone or by fax or email.
Transferring Answers to the Answer Sheet

Candidates are required to transfer their answers to an answer sheet for the Listening, Academic Reading and General Training Reading tests. The answer sheet is double sided; one side for Listening and the other side for Reading. During the Listening test candidates write their answers on the question paper as they listen and at the end of the test are given 10 minutes to transfer the answers to the answer sheet. In the Reading test candidates are required to write their answers on the answer sheet during the time allowed for the test. **No extra time is allowed for transfer.** After marking at the centre all answer sheets are returned to Cambridge ESOL for analysis.

An example of a completed Listening answer sheet is given below for guidance. It is important that candidates complete their personal details at the top of the page and obey the instructions for transfer of answers. Please note the advice given below for completion of the answer sheet.

### Example of a Completed Listening Answer Sheet

- **Candidates:**
  - **Candidate Number:** TR002
  - **Name:** Perin Kao
  - **Date:** 06 September 2006

- **Instructions:**
  - Use pencil to complete the answer sheet.
  - Write your candidate number in the boxes indicated and shade the corresponding boxes.
  - Write your answers in the boxes provided.
  - If an answer is changed, erase or cross out the original answer and write in the new answer.

- **Columns:**
  - Do not write anything in the ✓ columns.

---

**IELTS Listening Answer Sheet**

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<tr>
<th>Number</th>
<th>Word</th>
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<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
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<th>7</th>
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<td></td>
</tr>
<tr>
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<td>true</td>
<td>✓</td>
<td></td>
<td></td>
<td>✓</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3</td>
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<td></td>
<td></td>
<td>✓</td>
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<td></td>
<td></td>
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</tr>
<tr>
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<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
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<td></td>
<td></td>
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<td>✓</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
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<td></td>
<td>✓</td>
<td></td>
</tr>
</tbody>
</table>
| 8      | newspapers    | ✓  |    |    |    |    |    |    |    | ✓  |"
Candidates with Special Needs

What help is available?
Test centres make every effort to cater for candidates with special needs, to enable them to best understand questions and tasks and to give their answers. It is our aim for the language level of all candidates to be assessed fairly and objectively. If a candidate requires a modified version of the test, e.g. Braille, they must give the test centre three months’ notice. This notice period is necessary for the modified test version to be prepared. If a candidate’s circumstances require special administrative arrangements only to be made, e.g. extra time, they must give the test centre six weeks’ notice. Full details of these arrangements are given on the IELTS website www.ielts.org

Candidates with visual difficulties
Candidates with visual difficulties may apply for a range of provisions, including enlarged print, and Brailled question papers.
Answers may be recorded in a variety of ways, e.g. via an amanuensis, or using a Braille machine or word processor, and extra time may be allowed.
A version of the Listening test is also available for candidates with visual difficulties.

Candidates with hearing difficulties
If candidates suffer from partial hearing loss and can hear with the help of headphones or special amplification equipment they may ask for permission to use this type of equipment when taking the Listening test.
A lip-reading version of the Listening test is also available in which the supervisor reads the listening texts to the candidate.
If candidates have severe hearing difficulties and the special arrangements described above are not sufficient, for example if they are unable to lip-read, they then can apply for exemption from the Speaking and/or Listening tests. In this case, their Test Report Form will have the following statement printed on it:
‘Due to extreme speaking and/or hearing difficulties this candidate was exempt from taking the Speaking and/or Listening tests and the Overall Band Score reflects this.’
The Overall Band Score will not include any credit for skills that the candidate has not been able to demonstrate through being granted an exemption.
Note: Candidates must apply for exemption before taking the IELTS test.

Candidates with specific learning difficulties (e.g. dyslexia)
If candidates have dyslexia or another specific learning difficulty, they may need extra time to complete one or more of the tests. This might be necessary if, for example, it takes candidates a long time to read the questions or write their answers.
They may normally apply for up to 30 minutes’ extra time for completion of the Reading and Writing tests.
Candidates with specific learning difficulties may also apply to write their answers using a typewriter or word processor, if they normally write this way.
If permission is given for them to use a word processor, it must not have an active spellcheck or thesaurus facility.
Please note that the IELTS Administrator may not be able to provide facilities for wordprocessing (including the use of computers or software). Candidates should discuss their needs with their IELTS Administrator.

What if a candidate becomes ill during the test?
If a candidate is genuinely ill during the test, it should be brought to the attention of the test supervisor. It is not possible to give special consideration to candidates who do not report their illness on the day of the test.

Other Difficulties

What happens if a candidate wants to postpone or cancel their entry?
A candidate who requests a postponement or cancellation of their test within five weeks of the test date will normally be charged the full fee unless they are able to provide appropriate medical evidence to support their request. Medical evidence must be provided no later than five days after the test date.

What happens if a candidate is absent on the day of the test without giving prior notice?
The candidate will normally lose their full test fee unless they are able to provide appropriate medical evidence to the centre to explain their absence. Medical evidence must be provided no later than five days after the test date.
Security of IELTS

The security of IELTS material and test results is of paramount importance, and numerous procedures are in place to safeguard this. The following is a general outline of these procedures, but for obvious reasons, the IELTS Test Partners do not make public details of this aspect of their work.

• All IELTS centres are required to follow a detailed Code of Practice, specifying how tests are to be conducted, how results are to be recorded and forwarded to Cambridge ESOL, etc.

• Candidates must provide photographic evidence of identity when they apply for the test, when they register at the start of the test day, at various times during the written papers and at the start of the Speaking test.

• The Test Report Form is printed on security-enhanced paper. It is authenticated by a centre stamp, an IELTS validation stamp and a photograph of the candidate. British Council, IDP: IELTS Australia and Cambridge ESOL are able to verify results on request or results may be verified by using the Test Report Form Verification Service located at https://ielts.ucles.org.uk

Question Paper Development and Research

IELTS is backed by an extensive programme of research, validation and test development which underpins the quality of the test.

IELTS test material is developed by Cambridge ESOL using the following stages:

• Commissioning
• Editing
• Pretesting
• Analysis and banking of material
• Standards Fixing
• Question paper construction

Throughout the writing and editing process, which takes place in Australia, New Zealand, the US and the UK, strict guidelines are followed in order to ensure that the materials conform to the test specifications. Topics or contexts of language use which might introduce a bias against any group of candidates of a particular background (e.g. on the basis of sex, ethnic origin etc.) are avoided.

After selection and editing, the items are compiled into pretest papers. Pretesting plays a central role as it allows for texts and questions with known measurement characteristics to be banked, so that new versions of question papers can be produced on a regular basis. The pretesting process helps to ensure that all versions conform to the test requirements in terms of content and level of difficulty.

Pretesting is carried out on IELTS candidates worldwide. The pretests are marked and analysed and those which are found to be suitable are banked. Before the final question papers are selected, the banked material is compiled into Trial Papers. These are either a 30-minute Listening test or a 60-minute Reading test.

A procedure known as Standards Fixing is then applied in which the Trial Papers are administered to representative IELTS candidates and the results analysed in order to allow accurate Band Score conversion tables to be constructed. Standards Fixing is necessary to ensure the equivalence of Listening and Reading versions and the reliability of the measurement of each paper.

In addition to this routine of test development and validation, the IELTS Test Partners carry out academic research to support the tests and sponsor external researchers. Details of this research are given on the IELTS website.
Test Centres

A full list of IELTS test centres and contact details is available at www.ielts.org

There are currently IELTS test centres in the following locations:

Albania
• Tirana, British Council (AL001)

Argentina
• Buenos Aires, Culture Inglesa (AR009)

Armenia
• Yerevan, British Council (AM001)

Australia
• Adelaide, University of South Australia (AU100)
• Armidale, University of New England (AU109)
• Brisbane, Griffith University (AU053)
• Brisbane, University of Queensland (AU103)
• Cairns, International House Queensland (AU055)
• Canberra, IDP Education (AU110)
• Canberra, University of Canberra (AU116)
• Darwin, Charles Darwin University (AU125)
• Launceston, University of Tasmania (AU125)
• Melbourne, Deakin University (AU146)
• Melbourne, Hawthorn English Language Centre (AU126)
• Melbourne, Monash University (AU186)
• Melbourne, Northern Melbourne Institute of TAFE (AU165)
• Melbourne, RMIT English Worldwide (AU056)
• Newcastle, University of Newcastle (AU158)
• Perth, Curtin University of Technology (AU054)
• Perth, Perth Institute of Business and Technology (AU175)
• Rockhampton, Central Queensland University (AU125)
• Sunshine Coast, University of the Sunshine Coast (AU156)
• Southport, Gold Coast Institute of TAFE (AU111)
• Sydney, Macquarie University (AU108)
• Sydney, University of New South Wales (AU056)
• Sydney, University of Sydney (AU051)
• Sydney, University of Technology (AU143)
• Wollongong, University of Wollongong (AU170)

Off-site Test Venues:
• Alice Springs (AU170)

Austria
• Vienna, British Council (AT040)

Off-site Test Venues:
• Graz (AT041)

Azerbaijan
• Baku, British Council (AZ001)

Belgium
• Brussels, British Council (BE003)

Off-site Test Venue:
• Luxembourg (BE010)

Bhutan
• Thimphu (BN002)

Bolivia
• La Paz, The Language Works (BO007)

Bosnia & Herzegovina
• Sarajevo, British Council (BA001)

Brazil
• São Paulo, British Council (BR051)

Off-site Test Venues:
• Belém (BR051)
• Beija (BR051)
• Campos (BR051)
• Cuiabá (BR051)
• Fortaleza (BR051)
• Londrina (BR051)
• Porto Alegre (BR051)
• Recife (BR051)
• Rio de Janeiro (BR051)
• Salvador (BR051)
• Santé Andre (BR051)
• São Bernardo (BR051)
• São Carlos (BR051)
• Vitória (BR051)

Brunei Darussalam
• Bandar Seri Begawan, CBET Education Services (BN001)

Bulgaria
• Sofia, British Council (BG001)

Cambodia
• Phnom Penh, Australian Centre for Education (KH001)

Off-site Test Venues:
• Siem Reap (KH001)

Cameroon
• Yaoundé, British Council (CM001)

Canada
• Calgary, Global English Village (CA038)
• Nova Scotia, International Language Institute (CA000)
• Ontario, Conestoga College of Applied Art & Technology (CA021)
• Vancouver, Simon Fraser University (CA025)

Off-site Test Venues:
• Edmonton (CA038)
• London (CA037)
• Montreal (CA021)
• Waterloo (CA051)
• Toronto (CA041)
• Victoria (CA025)
• Winnipeg (CA041)

China
• Beijing, British Embassy (CN001)
• Chengdu, British Consulate-General (CN172)
• Guangzhou, British Consulate-General (CN002)
• Shanghai, British Consulate-General (CN004)

Off-site Test Venues:
• Beijing 1 (CN001) (Registration point: Beijing Language & Culture University)
• Beijing 2 (CN001) (Registration point: Beijing Education & Exam Instruction Centre)
• Changchun (CN001) (Registration point: Jilin University)
• Changsha (CN002) (Registration point: Hunan Mass Media College)
• Chongqing (CN002) (Registration point: Sichuan University)
• Chongqing (CN002) (Registration point: Chongqing International Studies University)
• Dalian (CN002) (Registration point: Liaoning Normal University)
• Fuzhou (CN002) (Registration point: Fujian Normal University)
• Guangzhou (CN002) (Registration point: Zhong Kuo Agrotechnical College)
• Qingdao (CN002) (Registration point: Qingdao University)

Colombia
• Bogotá, British Council (CO001)
• Bogota, C.I.O. International Ltd (CO105)

Costa Rica
• San José, Instituto Británico (CR001)

Croatia
• Zagreb, British Council (HR002)

Cuba
• Havana, British Council (CU003)

Cyprus
• Nicosia, British Council (CY006)

Czech Republic
• Prague, British Council (CZ001)

Off-site Test Venue:
• Brno (CZ001)

Denmark
• Copenhagen, EDU Denmark APS (DK035)

Off-site Test Venues:
• Aarhus (DK015)

Egypt
• Alexandria, British Council (EG002)
• Cairo, British Council (EG001)

Eritrea
• Asmara, British Council (ER001)

Ethiopia
• Addis Ababa, British Council (ET001)

Fiji
• Suva, College for Higher Education Studies (FJ003)

Off-site Test Venues:
• Labasa (FJ003)

Finland
• Helsinki, British Council (FI001)

France
• Paris, British Council (FR086)

Off-site Test Venues:
• Bordeaux (FR055)
• Lille (FR061)
• Lyon (FR085)

Georgia
• Tbilisi, British Council (GE001)

Germany
• Berlin, British Council (DE070)
• Cologne, Carl Duisburg Centre (DE159)

Off-site Test Venues:
• Bremen (DE070)
• Düsseldorf (DE159)
• Hamburg (DE70)
• Hannover (DE105)
• Leipzig (DE706)
• Mannheim (DE108)
• Munich (DE159)
• Radolfzell (DE159)

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www.ielts.org
Nigeria
- Lagos, British Council (NG001)

Norway
- Bergen, Frifrauniversitetet (NO001)

Oman
- Muscat, British Council (OM001)

Pakistan
- Islamabad, Australian Education Office (PK001)

Palestinian Territories
- East Jerusalem, British Council (PS002)

Papua New Guinea
- Port Moresby (PG001)

Peru
- Lima, British Association Cultural Peninsular Britannica (PE005)

Philippines
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Poland
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- Warsaw, British Council (PL002)

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- Doha, College of the North Atlantic (QA003)

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- St Petersburg, British Council (RU004)

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Serbia and Montenegro
- Belgrade, British Council (BA001)

Singapore
- Singapore, British Council (SG002)

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Slovenia
- Ljubljana, British Council (SI003)

Solomon Islands
- Solomon Islands (SL003)

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- Durban, British Council (ZA052)

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- Barcelona, British Council (ES017)
- Bilbao, British Council (ES032)

Sri Lanka
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- Colombo, British Council (LK001)
- Kandy, British Council (LK011)

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- Lund, Folkuniversitetet (SE006)
- Stockholm, Folkuniversitetet (SE011)

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- Liverpool, British Council (GB009)
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- Sheffield, British Council (GB002)
- Swansea, British Council (GB003)
- Edinburgh, British Council (GB004)
- Glasgow, British Council (GB005)
- London, British Council (GB006)

United States of America
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- Baltimore, British Council (US003)
- Chicago, British Council (US004)
- Dallas, British Council (US005)
- Fort Lauderdale, British Council (US006)
- Houston, British Council (US007)
- Los Angeles, British Council (US008)
- New York, British Council (US009)
- Philadelphia, British Council (US010)
- San Francisco, British Council (US011)

Uruguay
- Montevideo, Instituto Cultural Uruguayo (UY001)

Uzbekistan
- Tashkent, British Council (UZ003)

Venezuela
- Caracas, British Council (VE001)

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- Da Nang City, British Council (VN001)

Yemen
- Sanaa, British Council (YE001)

Zambia
- Lusaka, British Council (ZM001)

Zimbabwe
- Harare, British Council (ZW001)
Official IELTS Practice Materials Order Form

Official IELTS Practice Materials with CD and sample answers
(formerly IELTS Specimen Materials)

Approved by British Council, IDP:IELTS Australia and Cambridge ESOL, these materials have been produced according to the Cambridge ESOL Question Paper Production cycle. The Official IELTS Practice Materials contains samples of all four test components. Buy your Official IELTS Practice Materials from your nearest test centre or use this form to order directly from Cambridge ESOL or IDP:IELTS Australia.

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